



High Rocks



educate. empower. inspire.

April 5, 2016

FCC
445 12th Street SW
Washington, DC 20554

Re: Schools and Libraries Program CC Docket No. 02-6

The mission of High Rocks is to educate, empower and inspire young people in West Virginia. Located in the rural West Virginia mountains, our programs provide high quality academic programs to middle and high school students. We offer courses at no-cost. We work in partnership with the public school system.

Since we provide secondary education, High Rocks was accepted into the e-rate program. The build-out of services commenced to build a fiber line to our remote location. Just as the build-out was complete, we received notice that the funding was rescinded. We were told that we had not sufficiently documented our status as a school under West Virginia State Code. You can see the details of this in our appeal, attached.

We submitted an appeal to the USAC, and waited the 90 days we were told it would take for the appeal to be processed. At that time, we called the USAC, and were told that a letter had been mailed to us on February 10. They sent us a copy of the letter by email, and we have uploaded it with this filing. Although the address on the letter looks correct, we did not receive it. We had no other trouble with our mail. Only one person is authorized to pick the mail up, and she was specifically looking out for mail from the USAC, since this funding is critical for our continued ability to provide education to our students.

We are located in a very rural area, and the internet service available to us had been steadily decreasing in speed, to the point where we were no longer able to offer internet-based education. Internet access is vital to our educational classes and opportunities for low-income students from West Virginia and we deeply appreciate your assistance.

We are working with state and local agencies now to further document our educational status to support our final appeal to you, but we need time to work with these agencies to get final signatures, etc. 60 days would give us sufficient time to do so. Please grant us an extension to the 60 days, which began February 10, since we did not receive the letter until April 4.

Sincerely,

Sarah Riley, Executive Director

